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Privacy Impact Assessment (PIA) Summary

Public Body or Custodian: Alberta Health Services

Project Title: Amendment to the FACT – Feedback and Concerns Tracking System (Pilot)

Date Submitted: November 15, 2010

Date Accepted: February 17, 2011

OIPC TRAX File: H3897

Project Summary:

This PIA amends the PIA previously submitted and accepted PIA for FACT (H3454).

The original PIA described a health information repository that was implemented at the Queen Elizabeth II Hospital in Grande Prairie as a pilot project. The pilot is completed and further implementation is scheduled.

The majority of the project described in the original pilot PIA remains unchanged. This amendment addresses, in particular, the changes associated with the addition of users from the Covenant Health Group Patient Concerns Division (PCD) and the further roll out to users in the remainder of AHS PCDs throughout the province.

For additional information on this project contact:

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