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Privacy Impact Assessment (PIA) Summary

Public Body or Custodian: Calgary Health Region

Project Title: GRIDLOCC" (Getting Rid of Inappropriate Delays that Limit Our Capacity to Care)

Date Submitted: February 6, 2008

Date Accepted: March 10, 2008

OIPC TRAX File: H1954

Project Summary:

The purpose of GRIDLOCC is to improve the quality of service provided to patients in the Calgary Health Region who require unscheduled emergent and urgent healthcare. GRIDLOCC is an umbrella for a number of strategic projects that will focus on providing services safely in the most appropriate setting, and in the timeframe that is in keeping with patient expectations and Region clinical guidelines. Because wait times in Emergency Department (ED) are a symptom of problems throughout the system, GRIDLOCC projects will address several factors relating to input (patient demand), throughput (ED efficiency), and output (blocks to discharging patients from the ED either to an inpatient bed or to home).

For additional information on this project contact:

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