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Privacy Impact Assessment (PIA) Summary

Public Body or Custodian: Alberta Housing and Urban Affairs

Project Title: Homeless Information Management Database

Date Submitted: September 17, 2010

Date Accepted: October 19, 2010

OIPC TRAX File: F5514

Project Summary:

The purpose of the Homeless Information Management Database is to integrate and centrally house Housing and Urban Affairs' (HUA) homeless program, services and client information. It will serve as a standardized tool for HUA contracted community-based organizations and service providers participating in and delivering Housing First programs to provide effective case management for the duration of the client's involvement with the program.

The system will also produce aggregate information and reports that will be used by HUA to make informed decisions about its programs based on the aggregate (anonymous) data. Utilizing this data will more effectively allow HUA to identify and address the needs of Alberta's homeless. This aggregate data may also be critical to other provincial government ministries and agencies to identify the service needs of the homeless.

This is a pilot project currently being administered by community-based organizations and their sub-contracted service providers in six of Alberta's seven major cities (Edmonton, Red Deer, Medicine Hat, Lethbridge, Grande Prairie and Fort McMurray). The information will be stored in the central database server, which is located in Mississauga, Ontario, Canada.

The collection, use and disclosure of personal information for this program must have a reasonable and direct connection to program participation and be required for the client to receive outreach support services.

For additional information on this project contact:

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