



Office of the
Information and Privacy
Commissioner of Alberta

April 8, 2010

Alberta Employment and Immigration ordered to conduct a more adequate search for phone records

Alberta Employment and Immigration has been ordered by the Office of the Information and Privacy Commissioner to conduct an adequate search for telephone records related to an access request from an individual.

The individual requested records from the Public Body of telephone calls made to him by an employment standards officer. The Public Body responded that it had not located any records related to the phone calls, and that it had searched only particular lines. The Public Body also argued that its duty to search extended only to lines made on its system, and not to business calls that may have been made from a home phone.

Adjudicator Christina Gauk found that the Public Body had not conducted an adequate search, and ordered it to conduct another search that was to include any lines on which the calls may have been made. She also held that if the Public Body were able to determine the calls were made from a home phone, it would then have to determine if it had any control over those phone records.

For a copy of Order F2009-031, please visit our website at www.oipc.ab.ca

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